

Housing Agency Research Questionnaire 2019

Research on Residential Satisfaction and Aspirations in Ireland Apartment Dwellers

Hello, my name is from Amárach Research.

We are conducting research on behalf of the Housing Agency regarding people's eQXperiences, attitudes and aspirations around housing. The research from this survey, will help inform housing policy going forward. All your responses will be completely anonymous and confidential.

As an incentive, we are offering the 500 people who partake in the survey entry to a prize draw to win a €1,500 worth of One4All vouchers. The winners will be contacted by telephone once fieldwork is finished at beginning of August.

Only the research team involved in this study will be able to see your answers. All the information you provide will be treated confidentially and will never be linked to your name or address. Amárach Research is an independent market research agency and we are governed by the Data Protection Acts 1998 and 2003 and fully compliant with GDPR regulations. The data gathered will be anonymised and processed before it is reported to our client.

Your Data

Contact details such as your name/ phone number/ GPS/ address etc. will be recorded for quality checking purposes only and this data will not be used for any other reason. Quality checking means someone may call you to verify that I conducted this interview correctly, no one else will ever use your details to contact you or send you any information.

Other eQXamples of data we will record as part of this survey are; your age, gender, nationality/ ethnicity, perception of your health etc.

You may refuse to answer any individual questions or to stop the interview at any stage. You may withdraw your consent to participate at any time, without obligation. If you withdraw consent during the interview, no answers you have provided will be stored.

Data Protection and Security

Any data you give us is kept confidential and all data is stored on our secure servers. Once the interview is completed and the information is submitted, there is no access to your data from the tablet.

With the eQXception of your contact details and location, all data will be anonymised, and no survey responses will be identifiable to you.

All contact details and location will be retained for 6 months and then deleted after quality checking is completed.

Interviewer instructions: Read the participant the information and then ask:

Consent Q. Can you please confirm that you have read and understood the information sheet I have shown you and are happy to proceed?

1. Yes 1
2. No 2 **CLOSE**

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Introduction

Q1 Which of the following best describes your current living situation?

INTERVIEWER NOTE: Please confirm with interviewee they have chosen the correct option for their living situation (NB differences between renting privately, renting from Local Authority or Renting from Approved Housing Body/ Co-op)

Showcard Q1

I own this home with a mortgage or loan	1
I own this home outright	2
I rent here privately	3
I rent here from the Local Authority (e.g Dublin City Council, Fingal County Council or Cork City Council etc.)	4
I live here rent free (can include living at family home but not paying rent)	5
I rent a room under the rent a room scheme	6
I rent as part of a house share with friends/ house mates	7
I live in a family home and pay rent	8
I rent here from an Approved Housing Body/Voluntary or Cooperative Housing Body (an independent, not for profit organisation which provides social and affordable housing to people in need e.g. Cluid, Túath or The Iveagh Trust).	10
None of these	9

Qc4 Are you...?

Male	1
Female	2

Qb What age are you?

Qcd Age brackets if refused

1. 18-24
2. 25-34
3. 35-44
4. 45-54
5. 55-64
6. 65+

Qd Please indicate to which occupational group the Chief Income Earner in your household belongs, or which group fits best. The Chief Income Earner is the person in your household with the largest income, this could be you. If the Chief Income Earner is retired and has an occupational pension, please answer for their most recent occupation. If the Chief Income Earner is not in paid employment but has been out of work for less than 6 months, please answer for their most recent occupation. **SINGLE CODE**

Higher managerial, professional	1
Intermediate managerial, professional	2
Supervisory or clerical, junior managerial	3
Skilled manual worker (e.g. Skilled Bricklayer, Carpenter, Plumber, Painter, Bus, Ambulance Driver, HGV driver, AA patrolman, publican)	4
Semi or unskilled manual work (e.g. Manual workers, all apprentices to be skilled trades, Caretaker, Park keeper, non-HGV driver, shop assistant)	5
Casual worker - not in permanent employment	6
Student	7
Housewife, Homemaker	8
Retired and living on state pension	9
Unemployed or not working due to long-term sickness	10
Full-time carer of other household member	11
Farmer 50+ Acres	12
Farmer 50- Acres	13

Qe How would you describe your current employment status?

Full-time employed	1
Part-time employed	2
Self-employed or working family business	3
Unemployed in receipt of social/community welfare benefit	4
Third level education (incl. vocational training or retraining)	5
Unable to work – sickness or disability	7
Retired	8
Looking after family home	9

Classification Questions

Q2 Is this home...?

Your main residence	1
A holiday home owned by yourself / your family	2
A residence used in connection with work but not main residence	3
Other (Please specify)	98
Don't know	99

Q3a Could you tell me the month and the year you moved into this home?

Q3a_1 Month	Q3a_b Year

Q3b When was the last time you moved home?

Interviewer code to pre-codes

Within the last 12 months	1
Within the last 1-2 years	2
Within the last 3-5 year	3
Within the last 6-10 years	4
Within the last 11-15 years	5
Within the last 16-20 years	6
Within the last 21-25 years	7
More than 25 years ago	8
Lived here all my life	9

Dwelling Description/Characteristics

In this section we would like to talk specifically about your home's characteristics and the conditions.

Q5A When do you believe your home was built?

Interviewer to capture year:

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Q5B If don't know – code to pre-codes

1. Before 1919
2. 1919 – 1945
3. 1946 – 1960
4. 1961 – 1970
5. 1971 – 1980
6. 1981 – 1990
7. 1991 – 2000
8. 2001 – 2005
9. 2006 - 2011
10. 2012 or later

99. Don't know

Q6 How many a) bedrooms and b) living rooms (to include kitchen) do you have in your current home? (The following should not be counted as rooms: Kitchenette, utility room, bathroom, toilet, garage, consulting rooms, commercial office, shop)

Q6_1	a) No. of bedrooms	
Q6_2	b) No. of living rooms	

Q7 Which of the following features does your current home have?

Please select all that apply

Showcard Q7

Q7A	Private garden (including patio/yard/courtyard)	Not = 0	Applies = 1
Q7B	My own front garden	Not = 0	Applies = 1
Q7C	Own parking space	Not = 0	Applies = 1
Q7D	Garage (private or communal)	Not = 0	Applies = 1
Q7E	Own balcony/ roof terrace	Not = 0	Applies = 1
Q7F	Communal gardens or other space	Not = 0	Applies = 1
Q7G	Lift	Not = 0	Applies = 1
Q7H	Secure place to park bike	Not = 0	Applies = 1
Q7I	Separate secure storage space on site	Not = 0	Applies = 1
Q7J	Electric vehicle charging point	Not = 0	Applies = 1
Q7K	Shared TV/satellite dish	Not = 0	Applies = 1
Q7L	On-site security/concierge presence	Not = 0	Applies = 1
Q7M	Post parcel holding facility	Not = 0	Applies = 1
Q7N	None	Not = 0	Applies = 1

Q8 If somebody could no longer go upstairs due to disability, injury or age, would this home be easy to move around?

Yes	1
No	2
Could easily be adapted to suit	3
Has already been adapted	4
Don't know	5

Q9 How would you describe your current home on the following aspects?

Please rate on a scale of 1-3 where 1 is not at all a problem, 2 is somewhat a problem and 3 is a big problem

Showcard Q9

		1 Not at all a problem	2 Somewhat a problem	3 A big problem	4 N/A
Q9_1	Shortage of space				
Q9-2	Home too big for current needs				
Q9_3	Rot in windows, doors/ floors				
Q9_4	Damp or leaks in walls or roof				
Q9_5	Noise from neighbouring homes				
Q9_6	Lack of a bath/ shower				
Q9_7	Lack of downstairs toilet/bathroom facilities				
Q9_8	Lack of place to sit outside (e.g. garden, balcony, terrace)				
Q9_9	Difficulties with carrying out maintenance/ upkeep yourself				
Q9_10	Difficulties with cost of upkeep				
Q9_11	Difficulties keeping home warm				
Q9_12	Home not feeling safe/ secure				

Q10 Please rate your level of agreement with the following statement about where you currently live.

Please rate on a scale of 1-5, where 1 is Strongly Disagree and 5 is Strongly Agree

		1 Strongly Disagree	2	3 Neither / Nor	4	5 Strongly Agree
Q10_1	I do not find it difficult to live in this home	1	2	3	4	5
Q10_2	My home is suited to my needs	1	2	3	4	5
Q10_4	I have chosen to live in this home	1	2	3	4	5
Q10_4	I enjoy living in this home	1	2	3	4	5

Q10a Overall how satisfied or dissatisfied are you with your current home?

Please rate on a scale of 1-5, where 1 is very dissatisfied and 5 is very satisfied

1 Very dissatisfied	2 Dissatisfied	3 Neutral	4 Satisfied	5 Very satisfied
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Neighbourhood Characteristics/Attitudes to

In this section we would like to talk specifically about neighbourhood, the area where you live.

Q11 Please rate your level of agreement with the following statements about your neighbourhood/ area.

Please rate on a scale of 1-5, where 1 is Strongly disagree and 5 is Strongly agree

		1 Strongly Disagree	2	3 Neither/ nor	4	5 Strongly Agree
Q11_1	I am able to access recreational parks/ green areas	1	2	3	4	5
Q11_2	I feel safe	1	2	3	4	5
Q11_3	The buildings are attractive	1	2	3	4	5
Q11_4	This is a calm area to live	1	2	3	4	5
Q11_5	I am happy with the neighbourhood environment	1	2	3	4	5
Q11_6	There are 'good quality' schools	1	2	3	4	5
Q11_7	I don't feel an urge to move out of this neighbourhood	1	2	3	4	5
Q11_8	There is good public transport	1	2	3	4	5
Q11_9	I am Able to access public services easily (library, community centre, health, church)	1	2	3	4	5
Q11_10	I am Able to access public amenities easily (cafes, restaurants, pubs)	1	2	3	4	5
Q11_11	It is easy to get to supermarkets or other shops	1	2	3	4	5
Q11_12	I feel close to everything	1	2	3	4	5
Q11_13	I enjoy living in this house or flat	1	2	3	4	5

Q12

Please choose what statement you more closely agree with on a scale on 1-7

Showcard Q12

Q12_1	I really feel part of this area									I feel that I don't belong in this area
Q12_2	Vandalism/ graffiti are a problem in this area									There is no problem with vandalism/ graffiti in this area
Q12_3	I often feel lonely in this area									I have never felt lonely in this area
Q12_4	Most people in this area can't be trusted									Most people in this area can be trusted
Q12_5	I would be afraid to walk in this area after dark									I feel safe walking alone after dark in this area
Q12_6	Most people in this area are friendly									Most people in this area are unfriendly
Q12_7	People in this area will take advantage of you									People in this area will treat you fairly
Q12_8	This area is kept very clean									This area is full of litter/ rubbish
Q12_9	If you were in trouble, there are people in this area that would help you									If you were in trouble, nobody in this area would help you.

Q13 How long have you lived in this neighbourhood?

Interviewer capture years and months

Q13_1	Years	
Q13_2	Months	

Q14 Do you currently live in the area where you spent most of your childhood?

Yes	1
No	2

Q15 Do you have any family members (e.g. siblings, adult children, parents, aunts/uncles, partners family) living close to you?

Yes	1
No	2

Q16 Please rate the following statements using a scale of 1-5, where 1 is Strongly disagree and 5 is Strongly agree.

		1 Strongly disagree		3 Neither / nor		5 Strongly agree
Q16_1	I would like to stay here long-term	1	2	3	4	5
Q16_2	I would recommend this neighbourhood to friends looking for a place to live	1	2	3	4	5
Q16_3	My neighbourhood is a good place to raise children	1	2	3	4	5
Q16_4	It is important for me to live close to other family members	1	2	3	4	5

Q17 Overall how satisfied or dissatisfied are you with your neighbourhood as a place to live?

Please rate on a scale of 1-5, where 1 is very dissatisfied and 5 is very satisfied

1 Very dissatisfied	2 Dissatisfied	3 Neutral	4 Satisfied	5 Very satisfied
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Q18 Would you say that, overall your area is.....?

Changing for the worse	1
Not changing	2
Changing for the better	3

If code 1,2,3 or 5 Qe

Q19 What is the primary means by which you travel to work or college every day?

Private car - driver	1
Private car - passenger	2
Walk/ Cycle	3
Public transport (Incl. bus, train, DART, Luas)	4
Lorry	5
Motorcycle	6
Other (Please specify)	98
Work from home/N.	9

If code 1,2,3 or 5 Qe

Q20 On average, how long does your journey to work, school, or college usually last?

Please capture duration in minutes

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If code 1,2,3 or 5 Qe

Q21 How is your commute to work or college each day?

Please rate on a scale of 1-5, where 1 is very arduous and 5 is very easy

1 Very arduous	2 Arduous	3 Average	4 Easy	5 Very Easy
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Dwelling Tenure

Q22 Please rate how much you agree or disagree with the following statements.

Please rate on a scale of 1-5, where 1 is strongly disagree and 5 is strongly agree
SHOWCARD Q22

	Rotate	1 Strongly disagree	2	3 Neither / not	4	5 Strongly agree
Q22_1	Renting a property protects you against house price declines	1	2	3	4	5
Q22_2	Renting a property gives you more flexibility	1	2	3	4	5
Q22_3	Owning a property is a good investment over the long term.	1	2	3	4	5
Q22_4	Owning a property gives you more control over where you live	1	2	3	4	5
Q22_5	Owning a property provides better tenure security	1	2	3	4	5
Q22_6	Renting a property in the private sector is suitable for family living	1	2	3	4	5
Q22_7	Renting a property in social housing is suitable for family living	1	2	3	4	5
Q22_8	Now is a good time to buy a property	1	2	3	4	5
Q22_9	Now is a good time to sell a property	1	2	3	4	5
Q22_10	Now is a good time to be renting a property as opposed to owning	1	2	3	4	5

If code 3,4,5,6, 7,8,10 Q1

Q23 How long have you a) been renting this home and b) renting in total?

Please round up to nearest year

Renting current home	Renting in total
Q23_1 _____ Years	Q23_3 _____ Years
Q23_2 _____ Months	Q23_4 _____ Months

If code 3,4,5,6, 7,8,10 Q1

Q24 How secure do you believe your tenure is?

1 Very insecure	2 Insecure	3 Average	4 Secure	5 Very secure
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If code 3,4,6, 7,8,10 Q1
and Q23a >1

Q25 How has your rent changed in last 12 months?

Increased by less than 4%	1
Increased by more than 4%	2
Remained the same	3
Decreased	4
Don't know	5

If code 1 or 2 at Q25

Q26 Were you given a reason by your landlord for the increase in rent?

1. Yes
2. No
3. Don't know

If code 1 at Q26

Q27 What were the reasons given?

Please select all that apply

Q27A	Landlord said the home was worth more now than when I moved in	Not = 0	Applies = 1
Q27B	Renovation works were carried out on home	Not = 0	Applies = 1
Q27C	Standard increase (cost of living etc.)	Not = 0	Applies = 1
Q27D	Management fees had increased	Not = 0	Applies = 1
Q27E	Other (Please specify _____)	Not = 0	Applies = 1

If code 3 or 4 or 10 Q1

Q28A Please could you tell me roughly what is the total monthly rent paid by the household?

Enter amount to the nearest Euro

€

If refused Q28A

Q28b Can I ask what bracket your monthly mortgage repayments falls into?

1. €500-€999
2. €1000-€1499
3. €1500-€1999
4. €2000-€2499
5. €3000-€3499
6. €3500-€3499
7. €4000-€4499
8. €4500-€4999
9. €5000+
10. Less than €500
99. Refused

If code 6 or 7 Q1

Q29 What is the total monthly rent paid by you?

Enter amount to the nearest Euro

€

Q29a If refused Q29

Q29b Can I ask what bracket your monthly mortgage repayments falls into?

1. Less than €500
 2. €500-€999
 3. €1000-€1499
 4. €1500-€1999
 5. €2000-€2499
 6. €3000-€3499
 7. €3500-€3499
 8. €4000-€4499
 9. €4500-€4999
 10. €5000+
- 99999 Refused

If code 3, 4,5, 6, 7, 8, 10 Q1

Q30 Are you renting under any of the following arrangements? Please select all that apply

SHOWCARD 30

Q30A	Rent Supplement	Not = 0	Applies = 1
Q30B	Rental Accommodation Scheme (RAS)	Not = 0	Applies = 1
Q30C	Housing Assistance Payment (HAP)	Not = 0	Applies = 1
Q30D	None of these	Not = 0	Applies = 1
Q30E	Don't know	Not = 0	Applies = 1

If code 1-3 Q30

Q31 How adequate is the housing support/ assistance you receive in supporting you?

Please rate on a scale of 1-5, where 1 not at all adequate and 5 fully adequate

1 Not at all adequate	2 Not adequate	3 Average	4 Somewhat adequate	5 Fully adequate
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If code 3,4,6, 7810 Q1

Q32 What level of difficulty, if any, do you have in meeting your monthly rental costs?

Please rate on a scale of 1-5, where 1 a lot of difficulty and 5 is no difficulty.

1 A lot of difficulty	2 Some Difficulty	3 Average	4 Not much difficulty	5 No difficulty	6 Refused
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If code 3,4,5,6, ,7,8,10 Q1

Q33a Please tell me the reasons you are currently renting?

Please select all that apply

SHOWCARD 33A

Q33aa	Not sure where I want to settle down /live long term	Not = 0	Applies = 1
Q33ab	It's convenient to things I need to be close to (e.g. work, college)	Not = 0	Applies = 1
Q33ac	Can't get a mortgage	Not = 0	Applies = 1
Q33ad	Currently saving for a deposit	Not = 0	Applies = 1
Q33ae	Only in the area for a limited time (short term lease)	Not = 0	Applies = 1
Q33af	I am waiting to be offered social housing (local authority or voluntary body)	Not = 0	Applies = 1
Q33ag	Currently looking to buy, haven't found suitable home to buy yet	Not = 0	Applies = 1
Q33ah	Just don't want to buy a home (I am happy renting)	Not = 0	Applies = 1
Q33ai	I always lived in the family home	Not = 0	Applies = 1
Q33aj	Unspecific answer given	Not = 0	Applies = 1
Q33ak	Family/marriage separation	Not = 0	Applies = 1
Q33al	Other (specify _____)	Not = 0	Applies = 1
Q33am	Refused/ don't know	Not = 0	Applies = 1

If code 3 Q33a

Q33b What are the reasons why you can't get a mortgage?

Please select all that apply

SHOWCARD Q33b

Income too low	1
Self-employed	2
Temp/ short-term employment contract	3
Irregular income	4
Outgoings too high	5
Other debts	6
Too old	7
Other (Please specify _____)	98
Refused/ don't know	99

If code 5 Q1

Q34a Which of the following best describes your housing situation?

Living with relatives	1
Living with family / friends	2
Living in an employer's home	3
Living in a vacant home, office or commercial building	4
Other (please specify _____)	98
Refused/ don't know	99

If code 3,4,5,6, 7 8, 10 Q1

Q34b Please could you rate your eQXperience of renting?

Please rate on a scale of 1-5, where 1 very poor and 5 is very good

1 Very poor	2 Poor	3 Average	4 Good	5 Very good
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If code 1 or 2 Q1

Q35 Is this the first home you have owned?

1. Yes
2. No

If code 1 or 2 Q1

Q36 From whom did you buy this home?

local authority	1
previous private owner	2
new from builder/developer	3
Inherited	4
from family member (including parent(s))	5
Other (please specify)	98

if code 1 or 2 Q1

Q37a What year did you take out the original mortgage on this home?

Interviewer to capture year:

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If code 1 or 2 at Q1

Q37b What level of financial sacrifice did you eQXperience in order to buy this home?

1 A lot	2 Some	3 Not very much	4 No financial sacrifice
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If code 1 Q1

Q38a Roughly, what are the total monthly mortgage/ loan repayments for this home?

Please round amount to the nearest Euro

1 Amount	€
98 Refused	
99 Don't know	

If code 2 or 99

Q38b Can I ask what bracket your monthly mortgage repayments falls into?

1. €500-€999
2. €1000-€1499
3. €1500-€1999
4. €2000-€2499
5. €3000-€3499
6. €3500-€3499
7. €4000-€4499
8. €4500-€4999
9. €5000+
99. Refused

If code 1 Q1

Q39a Do you have any difficulty, if any, in meeting your monthly mortgage repayments?

1 Lots of Difficulty	2 Some Difficulty	3 No Difficulty	99 Refused
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If code 1 or 2 Q1

Q39b Please rate your eQXperience of home ownership?

Please rate on a scale of 1-5, where 1 very poor and 5 is very good

1 Very poor	2 Poor	3 Average	4 Good	5 Very good
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Housing Journey

If code 1-4 Q3

Q40 Which of the following best describes your most recent move?

I moved to another rental property	1
I moved from the family home to purchasing my first property	2
I moved to my first rental property	3
I bought a property, but it was not my first purchase	4
I moved from a rental property to purchasing my first home	5
I moved back to live with my parents	6
I moved from a rental property to buying another property, but it was not my first purchase	7
Moved from abroad	8
Refused/N.A.	9
Moved to social housing	10
Unspecified answer	11
Other (please specify)	98

If code 6 Q40

Q41 Reasons for moving back to family home?

Interviews to code to pre-codes

Q41A	To save for a mortgage deposit	1
Q41B	Unable to find anywhere suitable to rent	2
Q41C	Unable to find anywhere suitable to buy	3
Q41D	Can no longer afford to rent	4
Q41E	Could no longer afford my mortgage	5
Q41F	Personal reasons (relationship ended etc)	6
Q41G	To care/support a parent	7
Q41H	Other (Please specify)	98

Barriers to Moving

If code 1-4 Q3b

Q42 How would you rate the ease of finding a home the last time you moved?

1 Very difficult	2 Difficult	3 Neutral	4 Easy	5 Very easy
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If code 1 or 2 Q42

Q43 What made it difficult?

Please select all that apply

Q43A	Lack of the size of the housing that is needed	Not = 0	Applies = 1
Q43B	Housing too eQXpensive	Not = 0	Applies = 1
Q43C	No housing available in area you wanted to live in	Not = 0	Applies = 1
Q43D	High demand for properties I viewed	Not = 0	Applies = 1
Q43E	Difficult to find a home for a single person	Not = 0	Applies = 1
Q43F	Difficult to sell previous home	Not = 0	Applies = 1
Q43G	Lack of social housing available	Not = 0	Applies = 1
Q43H	Unpleasant renting eQXperience	Not = 0	Applies = 1
Q43I	Difficult being separated from family	Not = 0	Applies = 1
Q43J	Lack of public transportation	Not = 0	Applies = 1
Q43K	Other (Please specify)	Not = 0	Applies = 1

If code 1-4 at Q3

Q44a What was the main reason you moved?

More space for growing family	1
Right size/downsize as children grown up and leave home	2
Employment	3
To move closer to family	4
Education	5
I wanted to buy a home	6
Wanted to move to a different neighbourhood	7
No longer able to afford accommodation	8
Was given social housing	9
Had to move from rented home	10
Saving for a deposit	11
Moved in with partner	12
Personal reasons (relationship ended etc.)	13
Other (Please specify)	98

If code 10 Q44a

Q44b What were the reasons you moved from your previous rented home?

Landlord selling and asked to leave	1
Landlord refurbishing	2
Conflict with landlord	3
Lease not renewed no reason given	4
Other (Please specify _____)	98
Answered Other on the previous question and back coded	99

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Housing Future & Aspirations

Q47 How likely are you to move home in the future? Please rate on a scale of 1-5, where 1 is very unlikely and 5 is very likely

1 Very unlikely	2 Unlikely	3 Unsure	4 Likely	5 Very likely
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If code 3, 4 or 5 at Q47

Q48a When would you expect to move next?

Please round up to nearest year and capture no. of year and not actual year (e.g. 3 years)

I am currently in the process of moving home	1
Actual numbers of years _____	
Don't know	99

If code 1 or 2 Q47

Q48b What are the reasons for you being unlikely to move?

Q48ba	Lack of the size of the housing that is needed	Not = 0	Applies = 1
Q48bb	Housing too expensive	Not = 0	Applies = 1
Q48bc	No housing available in area you wanted to live in	Not = 0	Applies = 1
Q48bd	Could not afford/ high up front costs (mortgage/ rental deposit)	Not = 0	Applies = 1
Q48be	High demand for properties I view	Not = 0	Applies = 1
Q48bf	Difficult to find a home for a single person	Not = 0	Applies = 1
Q48bg	Difficulty selling previous home	Not = 0	Applies = 1
Q48bh	Happy in current home	Not = 0	Applies = 1
Q48bi	I view this as my 'forever home'	Not = 0	Applies = 1
Q48bj	Selling my own home	Not = 0	Applies = 1
Q48bk	Lack of social housing available	Not = 0	Applies = 1
Q48bl	Other (Please specify _____)	Not = 0	Applies = 1
Q48bm	None	Not = 0	Applies = 1

If code 3-5 Q47

Q48c What are the reasons you would move?

More space for growing family	1
Right size /downsize as children grown up and left home	2
Employment	3
To move closer to family	4
Education	5
I want to buy a home	6
Wanted to move to a different neighbourhood	7
No longer able to afford accommodation	8
Was given social housing	9
Had to move from rented home	10
Saving for a deposit (move back to parents)	11
Other (Please specify _____)	98

If code 3 4 or 5 Q47

Q49a Which of the following do you think you would move to?

Stay in the same neighbourhood	1
Move to another neighbourhood but within the same county	2
Move to another county	3
Move to another country	4
Don't Know	5

If code 1-5 Q49a

Q49b If you were to move where would you a) eQXpect to move to and b) would you prefer to move to?

	Q49b_1	Q49b_2
	1) EQXpect	2) Prefer
Rent in the private sector	1	1
Rent in the social sector – local authority or AHB	2	2
Buy a second-hand home	3	3
Buy a new build	4	4
Build own home	5	5
Inherit	6	6
Don't know	99	99
Other (Please specify)	98	08

If code 3,4,5,6 and 7, 8, 10 Q1

Q49c In the future are you likely to...

Always rent	1
Buy at some point in the future	2
Don't know	99

If code 3,4, or 5 Q49b(a)

Q49d What level of financial sacrifice do you eQXpect to eQXperience in order to buy?

1 A lot	2 Some	3 Not very much	4 No financial sacrifice
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If Q49a 1-5

Q50 If you were to move what type home would you a) likely to and b) would you prefer to move to?

	Q50_1	Q50_2
	1) Likely	2) Prefer
A bungalow	1	1
A house (with two or more floors)	2	2
An apartment (within an apartment complex)	3	3
A flat (converted within a house)	4	4
Other (Please specify)	98	98

If code 3, 4 or 5 at Q47

Q51 What are the reasons why you feel you would move?

Please select all that apply

Q51A	Would like to stop renting and buy a house	Not = 0	Applies = 1
Q51B	Like to buy a larger house – growing family	Not = 0	Applies = 1
Q51C	Need to get on the property ladder soon	Not = 0	Applies = 1
Q51D	Most people my age are buying a home	Not = 0	Applies = 1
Q51E	Downsizing – kids have left home	Not = 0	Applies = 1
Q51F	Move closer to family	Not = 0	Applies = 1
Q51G	Work reasons	Not = 0	Applies = 1
Q51H	Education reasons	Not = 0	Applies = 1
Q51I	Better public transport	Not = 0	Applies = 1
Q51J	Move closer to social/ cultural amenities (pubs, restaurants etc.)	Not = 0	Applies = 1
Q51K	Move closer to the city/ town centre	Not = 0	Applies = 1
Q51L	Move closer to the country side/ green spaces/ sea	Not = 0	Applies = 1
Q51M	Be offered social housing	Not = 0	Applies = 1
Q51N	Current housing situation not secure	Not = 0	Applies = 1
Q51O	Not able to afford current housing	Not = 0	Applies = 1
Q51P	Wanted to move to a different neighbourhood	Not = 0	Applies = 1
Q51Q	No longer able to afford accommodation	Not = 0	Applies = 1
Q51R	Saving for a deposit (move back to parents)	Not = 0	Applies = 1
Q51S	Personal/health reasons	Not = 0	Applies = 1
Q51T	Would like to stop renting and buy an apartment	Not = 0	Applies = 1
Q51U	Like to buy a larger apartment – growing family	Not = 0	Applies = 1
Q51V	To have better quality housing	Not = 0	Applies = 1
Q51W	Anti-social behaviour	Not = 0	Applies = 1
Q51QX	Move back to home country	Not = 0	Applies = 1
Q51Y	Other (Please specify)	Not = 0	Applies = 1
Q51Z	None	Not = 0	Applies = 1

If code 3,4,5,7,8 Q49b

Showcard Q52

Q52 How will you fund your next home? Please select all that apply

Q52A	A mortgage	Not = 0	Applies = 1
Q52B	Sale of another home	Not = 0	Applies = 1
Q52C	Sale of another home plus a mortgage/ loan	Not = 0	Applies = 1
Q52D	Buy with no mortgage/ loan	Not = 0	Applies = 1
Q52E	Inheritance	Not = 0	Applies = 1
Q52F	Rebuilding Ireland Home Loan	Not = 0	Applies = 1
Q52G	Help to Buy Incentive	Not = 0	Applies = 1
Q52H	Other (Please specify)	Not = 0	Applies = 1

If code 1 or 3 Q51

Q53 Are you currently saving for a deposit with a view to securing a mortgage?

1. Yes
2. No
3. Don't know

If code 1 Q52

Q54 How long have you been saving for a deposit?

Please round up to nearest year and capture no. of year and not actual year (e.g. 3 years)

1. Less than 1 year
2. Actual number of years _____

If code 3-8 Q49b

Q55 Would you anticipate any of the following supports or help towards funding your neQXt home? Please select all that apply

A gift from parents	1
Inheritance from a relative (not parents)	2
Inheritance from parents	3
A one-off investment windfall	4
None of these	98
Other (Please specify)	5

Q56a1 to Q56a5 Please rank the top 5 important features to you in choosing your neQXt home? Where 1 is the most important, 2 is second important etc.

a) The House

SHOWCARD G

	Variable value	Rank 1-5
Garden space	1	
The number of bedrooms	2	
A larger kitchen	3	
A private driveway	4	
A garage	5	
A fireplace/open hearth	6	
Good Storage space	7	
It is a new home	8	
It is a period home/ character features	9	
A large living space (e.g. living room)	10	
A large home	11	
A small home	12	
Feeling safe in home	13	
Other (please specify)	14	
NA	15	
Location	16	
Ground floor apartment	17	

Q56b1 to Q56b5 Please rank the top 5 important features to you in choosing your neQXt home? Where 1 is the most important, 2 is second important etc.

b) The Neighbourhood / Accessibility

	Variable value	Rank 1-5
The Neighbourhood		
More peaceful	1	
Close social/ cultural amenities in this area (pubs, restaurants etc.)	2	
Friendly neighbours	3	
Views and pleasant surroundings	4	
Feeling safe in neighbourhood	5	
Area/house that was affordable	6	
To be close to family	7	
Accessibility		
Better mobility reasons/easier to get around	8	
ProQXimity to public transport	9	
ProQXimity to 'good' schools	10	
Easy commute to work/education	11	
ProQXimity to a favourite activity	12	
Convenient Access to Shopping areas	13	
ProQXimity to Health Services (e.g. doctor)	14	
ProQXimity to support services networks (child minding, etc)	15	
ProQXimity to friends	16	
Close to the city/ town centre	17	
Close to the country side/ green spaces	18	
Other	19	

Quality of Life

We are now going to move away from asking about housing and ask a few questions about your health and well-being.

Q57 How is your physical health in general??

Please rate on a scale of 1-5, where 1 is very poor and 5 is very good

1 Very poor	2 Poor	3 Average	4 Good	5 Very good	99 Refused
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Q58 How is your mental / psychological health in general??

Please rate on a scale of 1-5, where 1 is very poor and 5 is very good

1 Very poor	2 Poor	3 Average	4 Good	5 Very good	99 Refused
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Q59 Do you have any long-standing illness, health problem or disability i.e. problems which have lasted or will last for at least 6 months or more??

1. Yes
2. No
3. Refused

If code 1 at Q59

Q60 To what extent does this illness or disability limit your day to day activities?

It limits me a lot	1
It limits me somewhat	2
It does not limit me at all	3
Refused	4

Q61 Which one of the following best describes your own feelings about your household's income these days?

Living comfortably on present income	1
Getting by on present income	2
Finding it difficult on present income	3
Finding it very difficult on present income	4
Refused	5

Q62a During the last twelve months, would you say you had difficulties paying your bills at the end of the month?

Most of the time	1
From time to time	2
Almost never	3
Never	4
Refused	5

If code 1, Q1

Q62b Have you missed a mortgage payment over the last 12 months?

Yes	1
No	2
Refused	3

If code 3,4,6,7,8,10 Q1

Q62c Have you missed a rent payment over the last 12 months?

Yes	1
No	2
Refused	3

If code 1-2 Q1

Q62c Have you ever not been able to pay your service charge on time?

Yes	1
No	2
Refused	3

Q63 On the whole, how satisfied are you with your life at present?

Please rate on a scale of 1-5, where 1 is very dissatisfied and 5 is very satisfied

1 Very dissatisfied	2 Dissatisfied	3 Neutral	4 Satisfied	5 Very satisfied	99 Refused
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Apartment 2019 Module EQXtra Questions

QX1 Which of the following best describes where your apartment is located?

Showcard QX1

Part of a private multi-unit development , i.e. a development where common areas and services like gardens, parking, waste collection, etc. are managed by an owners' management company	1
Located within a local authority development, with maintenance and management looked after by the local authority such as Dublin City Council, Cork County Council etc.	2
Located within an approved housing body compleQX, with maintenance and management looked after by the approved housing body	3
Don't Know	4

If code 1 QX1 and code 3,5,6,7,8, Q1

QX2a1 Which of the following best describes your landlord?

SHOWCARD QX2a1

A small private/individual landlord, owning one or two properties	1
A professional landlord (not a person but a company eQXisting for sole purpose of owning, developing, renting residential property)	2
An institutional landlord/ Investment Fund Landlord or Reit (Real estate investment funds IRES REIT OR Hibernia REIT	3
Don't Know	98
Other (Please specify)	99

If code 1 QX1 and code 4,10 Q1

QX2a2 Which of the following best describes your landlord?

A local authority such as Dublin City Council, Cork County Council etc.	1
An Approved Housing Body/Voluntary or Cooperative Housing Body	2
Don't Know	98
Other (Please specify)	99

QX2a On which floor is this accommodation located?

If on more than one floor, please record where main entrance door is located

Basement/ semi basement	1
Ground floor/ street level	2
1st floor (floor above street level)	3
2nd floor	4
3rd floor	5
4th floor	6
5th – 9th floor	7
10th floor	8
Don't know	9

If code 1-2 Q1 and code 1 QX1

QX3 Please rate your level of agreement with the following statements.

SHOWCARD QX3

		1 Strongly Disagree		3 Neut- ral		5 Strongly Agree	Don't Know/ NA
QX3_1	The service charge/management fees I pay represent good value for money	1	2	3	4	5	9
QX3_2	I am happy with the work that the Property Management Agent does	1	2	3	4	5	9
QX3_3	The communal areas are well maintained	1	2	3	4	5	9
QX3_4	I am happy with the structural condition of my home	1	2	3	4	5	9
QX3_5	I know what the Owner Management Company does	1	2	3	4	5	9
QX3_6	I think that apartments can be a good place to raise a family	1	2	3	4	5	9
QX3_7	I think that on the whole my owners' management company is well run.	1	2	3	4	5	9
QX3_8	I believe it is important to pay management fee/service charge on time.	1	2	3	4	5	9
QX3_9	I understand what the management fee/service charge is spent on.	1	2	3	4	5	9
QX3_10	I understand what a sinking fund/building investment fund is.	1	2	3	4	5	9
QX3_11	I think the sinking fund is sufficient	1	2	3	4	5	9
QX3_12	I am/have been a director of my owners' management company.	1	2	3	4	5	9

QX3_13	I would consider volunteering as a director of my owners' management company.	1	2	3	4	5	9
QX3_14	Service charge arrears are not a problem in my development	1	2	3	4	5	9
QX3_15	I would normally attend the annual AGM of the Owners' Management Company	1	2	3	4	5	9
QX3_16	Renters should be allowed to become involved in the running of owners' management companies	1	2	3	4	5	9
QX3_17	I worry that the service charge/management fee could significantly increase over the neQXt couple of years	1	2	3	4	5	9
QX3_18	I think my apartment block has good fire protection and safety measures in place (e.g. fire alarms, smoke detectors, heat detectors, fire blankets, fire eQXtinguishers, fire doors)	1	2	3	4	5	9

If code 1-2 Q1 and code 1 QX1

QX4 What bracket does your annual management fee or service charge fall into?

€0 - €499	1
€500 - €999	2
€1,000 - €1,499	3
€2,000 - €2,499	4
€2,500 - €2,999	5
€3,000 - €3,499	6
€3,500 - €3,999	7
€4,000 - €4,499	8
More than €5,000	9
Don't know	99

If code 1-2 Q1 and code 1 QX1

QX5 Have you ever contacted your Property Management Agent about an emergency repair, that is a serious one involving a threat to life, health or safety (e.g. flooding, dangerous wiring, etc)?

Yes	1
No	2

If code 1 QX5

QX6 How satisfied were you with the response from your Property Management Agency?

Please rate on a scale of 1-5, where 1 is very dissatisfied and 5 is very satisfied

1 Very dissatisfied	2 Dissatisfied	3 Neutral	4 Satisfied	5 Very satisfied
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If code 1-2 Q1 and code 1 QX1

QX7 Have you ever contacted your Property Management Agent about non-emergency repairs/maintenance?

Yes	1
No	2

If code 1 QX7

QX8 How satisfied were you with the response from your Property Management Agency?

Please rate on a scale of 1-5, where 1 is very dissatisfied and 5 is very satisfied

1 Very dissatisfied	2 Dissatisfied	3 Neutral	4 Satisfied	5 Very satisfied
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If code 3,4,5,6,7,8,10 Q1 and code 1 QX1

QX9 Please rate your level of agreement with the following statements.

SHOWCARD QX9

		1 Strongly Disagree		3 Neut- ral		5 Strongly Agree	Don't Know /NA
QX9_1	I am happy with the work that the Property Management Agent Does	1	2	3	4	5	9
QX9_2	The communal areas are well maintained	1	2	3	4	5	9
QX9_3	I am happy with the structural condition of my home	1	2	3	4	5	9
QX9_4	I understand the role of the Owners' Management Company	1	2	3	4	5	9
QX9_5	I think that apartments can be a good place to raise a family	1	2	3	4	5	9
QX9_6	I think that on the whole my owners' management company is well run.	1	2	3	4	5	9
QX9_7	Renters should be allowed to become involved in the running of owners' management companies	1	2	3	4	5	9
QX9_8	I think my apartment block has good fire protection and safety measures in place (e.g. fire alarms, smoke detectors, heat detectors, fire blankets, fire extinguishers, fire doors)	1	2	3	4	5	9
QX9_9	I think that apartments are suitable for older people to live in	1	2	3	4	5	9

If code 3,4,5,6,7,8,10 Q1 and code 1 QX1

QX10 Have you ever contacted your Landlord or property management agent about an emergency repair, that is a serious one involving a threat to life, health or safety (e.g. flooding, dangerous wiring, etc)?

Yes	1
No	2

If code 1 QX10

QX11 How satisfied were you with the response from your Landlord or Property Management Agency?

Please rate on a scale of 1-5, where 1 is very dissatisfied and 5 is very satisfied

1 Very dissatisfied	2 Dissatisfied	3 Neutral	4 Satisfied	5 Very satisfied
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If code 3,4,5,6,7,8,10 Q1 and code 1 QX1

QX12 Have you ever contacted your Landlord or property management agent about non-emergency repairs/maintenance?

Yes	1
No	2

If code 1 QX12

QX13 How satisfied were you with the response from your Landlord or property management agent?

Please rate on a scale of 1-5, where 1 is very dissatisfied and 5 is very satisfied

1 Very dissatisfied	2 Dissatisfied	3 Neutral	4 Satisfied	5 Very satisfied
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If code 3,4,5,6,7,8,10 Q1 and code 1 QX1

QX14 In addition to your rent, do you pay your landlord directly for any of the following?

Please select all that apply

QX14A	Car parking	Not = 0	Applies = 1
QX14B	Waste removal	Not = 0	Applies = 1
QX14C	Fob/access card charges	Not = 0	Applies = 1
QX14D	Security services fee	Not = 0	Applies = 1
QX14E	Gym/leisure facilities	Not = 0	Applies = 1
QX14F	Recycling charges	Not = 0	Applies = 1
QX14G	Cable tv/internet charges	Not = 0	Applies = 1
QX14H	Communal heating/electricity charges	Not = 0	Applies = 1
QX14I	Other	Not = 0	Applies = 1
QX14J	None	Not = 0	Applies = 1

If code 2 or 3 QX1 and code 4 or 10 Q1

QX15 Please rate your level of agreement with the following statements, where 1 is strongly disagree and 5 is strongly agree

SHOWCARD QX15

		1 Strongly Disagree		3 Neut -ral		5 Strongly Agree	Don't Know /NA
QX15_1	I am happy with the work that the management and maintenance teams do	1	2	3	4	5	9
QX15_2	The communal areas are well maintained	1	2	3	4	5	9
QX15_3	I am happy with the structural condition of my home	1	2	3	4	5	9
QX15_4	I think that apartment living is suitable for young families	1	2	3	4	5	9
QX15_5	The Local Authority/AHB is good at maintaining the services within such as electrical/water/heating	1	2	3	4	5	9
QX15_6	I think my apartment block has good fire protection and safety measures in place (E.G. fire alarms, smoke detectors, heat detectors, fire blankets, fire extinguishers, fire doors.)	1	2	3	4	5	9

If code 2-3 QX1 and code 4 or 10 Q1

QX16 Are you charged an annual maintenance fee?

Yes	1
No	2

If code 1 QX16

QX17 What is the amount you are charged annually?

Please round up to nearest €

If code 2-3 QX1 and code 4 or 10 Q1

QX18 Have you ever contacted your Local Authority or Approved Housing Body about an emergency repair, that is a serious one involving a threat to life, health or safety (e.g. flooding, dangerous wiring, etc)?

Yes	1
No	2

If code 1 QX18

QX19 How satisfied were you with the response from your Local Authority or Approved Housing Body?

Please rate on a scale of 1-5, where 1 is very dissatisfied and 5 is very satisfied

1 Very dissatisfied	2 Dissatisfied	3 Neutral	4 Satisfied	5 Very satisfied
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Socio-Demographics

Qf re you.....?

Married/Civil partnership	1
Cohabiting	2
Single – never married	3
Divorced	4
Widowed	5
Separated	6
Refused	99

Qk How many people live in this household including yourself?

Enter number _____

Qg Which of the following best describe your situation?

Living with my family (spouse/ partner with or without children)	1
Living alone	2
Living with others (sharing)	3
Living in the family home (with parents)	4
Other (please specify)	98
Refused	99

QL Could you please tell me what age are all the people that live in this household (up to 10 people)? Please start with the oldest one.

QL_1	1 st	
QL_2	2 nd	
QL_3	3 rd	
QL_4	4 th	
QL_5	5 th	
QL_6	6 th	
QL_7	7 th	
QL_8	8 th	
QL_9	9 th	
QL_10	10 th	

QL1 What is the composition of this household?

One person	1
Couple without children	2
Couple with children	3
Couple without children but with other persons	4
Couple with children and other persons	5
One parent with children	6
One parent with children and other persons	7
Two or more family units	8
Non-family household	9
Other (please specify)	98

QO EDUCATION (HIGHEST YOU HAVE ATTAINED)

Some primary (not complete)	1
Primary or equivalent	2
Inter/junior/group certificate or equivalent	3
Leaving certificate or equivalent	4
Diploma/certificate	5
Primary degree	6
Postgraduate/higher degree.....	7
Doctorate	8
None	96

Qp Household's Annual Income: Which range best corresponds to your household's annual income before taQX?

Less than 1000	1	€70,000 - €79,999	9
€1,000 - €9,999	2	€80,000 - €89,999	10
€10,000 - €19,999	3	€90,000 - €99,999	11
€20,000 - €29,999	4	€100,000 - €124,999	12
€30,000 - €39,999	5	€125,000 - €149,999	13
€40,000 - €49,999	6	€150,000+	14
€50,000 - €59,999	7	REFUSED	15
€60,000 - €69,999	8	Don't know (living in house share)	16

If living in a house share or rent a room then

Q Personal Annual Income: Which range best corresponds to your personal annual income before taQX?

ZERO	1	€70,000 - €79,999	9
€1,000 - €9,999	2	€80,000 - €89,999	10
€10,000 - €19,999	3	€90,000 - €99,999	11
€20,000 - €29,999	4	€100,000 - €124,999	12
€30,000 - €39,999	5	€125,000 - €149,999	13
€40,000 - €49,999	6	€150,000+	14
€50,000 - €59,999	7	REFUSED	15
€60,000 - €69,999	8		

Q1 Please could you tell me if you are in receipt of any of the following state supports/payments?

	Scheme		
Q1A	State retirement pension/support allowance or payment)	Not = 0	Applies = 1
Q1B	Unemployment supports (eg. job seekers allowance/payment)	Not = 0	Applies = 1
Q1C	Employment supports (such as community employment programme, back to work allowance, back to education allowance, rural social services etc.)	Not = 0	Applies = 1
Q1D	Illness or disability supports	Not = 0	Applies = 1
Q1E	One parent family support	Not = 0	Applies = 1

Qr Ethnicity

Do you mind if I ask you about Ethnic Group?

Ethnic Group (taken from Census 2016)	
White/Irish	1
Irish Traveller	2
Any other white background	3
Black or Black Irish / African	4
Any other Black background	5
Asian or Asian Irish / Chinese	6
Any other Asian Background	7
Other, including miQXed background	8

QS Nationality Citizenship

QS1 What is your place of birth? If IRELAND (including Northern Ireland), which county

.....

QS2 If elsewhere ABROAD, which country

.....

QU What is your nationality? If more than one nationality, please declare them all

QUA Irish	Not = 0	Applies = 1
QUB-QU Other nationality (please specify)	Not = 0	Applies = 1
QU No Nationality	Not = 0	Applies = 1

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**FOR QUALITY CONTROL PURPOSE ONLY CAN I ASK YOU FOR YOUR NAME,
ADDRESS AND PHONE NUMBER PLEASE**

**Would you like to be entered into the One4all prize draw? Please provide a name and
contact number if yes?**

That completes my questions, thank you very much for your time and just to let you know
that this study is being conducted in accordance with the MRS Code of Conduct.

If you would like to speak with somebody in Amarach about the survey you have just
completed, please call (01) 4105200 and ask to speak to Michael McCarthy

Have a nice day